Information Security

Policy, Objective & Procedure

Policy

SiteConnect Ltd is committed to provide, manage, maintain and continuously improve an information security management system [ISMS] in compliance with ISO 27001 that enables:

- Protection of confidentiality provisions of information held by SiteConnect Ltd.

- Protection of the integrity of the SiteConnect Ltd system structure, affording protection from unauthorised access or intrusion.

- Designing and developing SiteConnect Ltd software platforms to meet customer needs and expectations.

- Ensuring the availability, reliability, and sustainability of SiteConnect Ltd platforms and the data and information they hold.

- Establishment of systems to ensure the protection of data and information from loss or corruption.

- Securing SiteConnect Ltd's business sustainability through subscriptions growth and retention.

- Alignment of complementary product offerings of SiteConnect Ltd and SiteConnect Ltd products.

The ISMS is enabled through a series of policies, second tier objectives against each policy with documented systems and technology solutions.

Responsibilities and authorities

Ownership of processes at SiteConnect Ltd is shared between the executive team and managed by the IT Department & ISMS Representative in the event of an incident, issue, or non-conformance. Competent individuals are assigned specific roles in owning and delivering processes. Everyone is held accountable for following policies and procedures, and they must inform management of any potential breaches.

Forms, templates and records

- SiteConnect Ltd platforms
- SiteConnect Ltd platforms integration with SiteConnect Ltd
- SiteConnect Ltd source code

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- SiteConnect Ltd policies and associated objectives for delivery of the policies

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Objectives

The following ISMS objectives apply to all aspects of the ISMS and are measured for performance and improvement through review meetings.

OBJECTIVE	PERFORMANCE	MEASURE
SiteConnect Ltd customer focused design and development	SiteConnect Ltd software platforms designed and developed to meet client needs and expectations, including SiteConnect Ltd applications	Road Map development and improvement program Client driven product enhancements and continual product improvement and integration of product offerings across the organisation
SiteConnect Ltd platform sustainability and reliability	Reliability and sustainability of SiteConnect Ltd platforms including SiteConnect Ltd applications	SiteConnect Ltd platform/site downtime rate
SiteConnect Ltd confidentiality by data protection provisions	Confidentiality protection provisions of information held by SiteConnect Ltd on all platforms	Breach of data protection laws
SiteConnect Ltd data integrity imbedded in systems structure	Integrity of the SiteConnect Ltd systems structure affording protection from unauthorised access or intrusion on all platforms	Breach through unauthorised access Platform robustness Malware effectiveness Virus event monitoring
SiteConnect Ltd manage data availability by loss protection	Systems to ensure the availability of data and protection from loss or corruption	Data loss protection effectiveness Event monitoring Penetration testing outcomes
SiteConnect Ltd as a sustainable business	Sustainable business practices aim to positively impact society	Exponential growth of product range, flexibility offered to existing customers and potential clients

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SiteConnect Ltd

SiteConnect Ltd Software is the result of over a decade of software refinement and a lifetime of working with organisations on training, compliance, and risk management requirements.

SiteConnect Ltd defines information security, cyber security, and privacy as the protection against unauthorised access and use of any CIA secure data, and the measures taken to achieve an acceptable level of security.

To support and continuously improve SiteConnect Ltd's business development and information security system, a set of policies is defined, approved by the management team, published, and communicated to employees, subcontractors, suppliers, clients, and regulators as appropriate. These policies result from strategic planning, regulatory compliance, contract obligations, and risk assessment.

The ISMS requires staff and involved parties to have a level of information security awareness. This is provided through SiteConnect Ltd's qualifications and training, according to individual roles and ownership of the ISMS.

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Information Security

Policy, Objective & Procedure

Rev No	Changes made	Who Reviewed & Approved	Training required ? (Y/N)
A - 5.0.1	Adapted from original doc 'Information Security Policy Objectives Procedure'' (with permission)	Management Team	Yes
Digital Signature Approval: *Timothy Manning*			

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